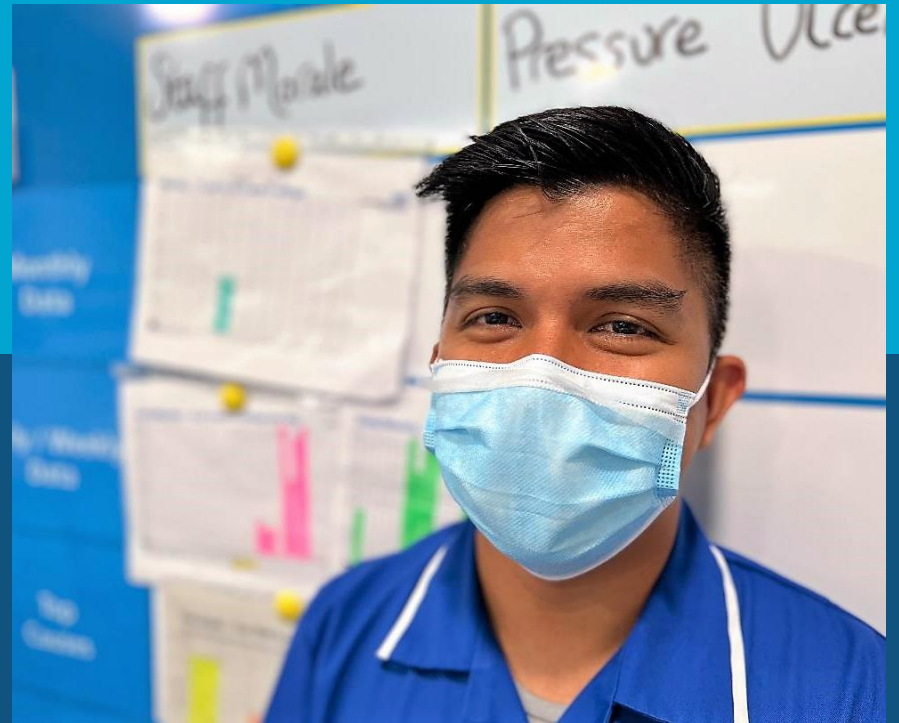


Improving together

Nicky Vilbar

Charge Nurse on Teal Ward

Rate My Day



Overview

A daily check of staff morale

We agreed at a team meeting to focus on boosting staff morale, but first needed a way to measure how staff were feeling.

Each team member simply posts a coloured stick into a tin at the end of their shift to reflect their experience. Staff with a poor experience are encouraged to share details on a post-it note.

Results are discussed at daily safety briefings, so that we can understand what is influencing morale and make practical changes to improve the working lives of staff. This could be anything from a new piece of equipment, to more support for new team members.

My contribution

I wanted something we could use quickly, easily and which would prompt discussions.

I was inspired to come up with a solution, so created this simple tool.

It's becoming useful in our daily improvement huddles and it's the first step in showing staff we are listening.

